



CUSTOMER ACTION REQUIRED:	YES	<input type="checkbox"/>
	NO	<input checked="" type="checkbox"/>
CONTAINS SECURE INFORMATION:	YES	<input type="checkbox"/>
	NO	<input checked="" type="checkbox"/>

Customer Bulletin: CUSTOMER NETWORK

NUMBER: 12-CNS-02
TITLE: FIELD FNP SERVER BACKUP RETENTION PERIOD CHANGED
DATE ISSUED: June 14, 2012

Overview

In a continuing effort to improve CNS services, effective June 1, 2012, the backup/retention period for CNS-managed HSEN File and Print (FNP) servers increased from 30 days to 90 days.

Services Impacted

CNS-managed HSEN File and Print (FNP) servers

Audience

State, county, and voluntary agency LAN administrators

Assistance

Please refer any questions or requests for assistance to the Customer Care Center at 518-474-4487 (4-4ITS).

Customer Action Required: No

No customer action is required.

Details

On June 1, 2012, the retention period for all field FNP servers was changed from 30 days to 90 days. Permanent retention (e.g., legal holds) are exempt from this retention policy. This change took effect automatically, with no interaction required from LAN Administrators.