

Panel B

Where do I find Watson Chat?

Watson Chat is available through the ITSM Self-service Portal.



<https://nysitsm.service-now.com/>

When is Watson Chat Available?

Watson Chat is available:
**24 hours a day
seven days a week
365 days a year!**

ITS Service Desk
844-891-1786 • Fixit@its.ny.gov

<https://nysitsm.service-now.com/>

How can Watson Chat help me?

Watson Chat provides answers to your Office 365, Excel 2016, Outlook 2016, Mobile Devices, RSA SecurID, and SLMS questions!

<https://nysitsm.service-now.com/>

Is help available if I need it?

Yes! While Watson Chat can answer most general questions, access to the ITS Service Desk will be just a click away - for help with your detailed questions.

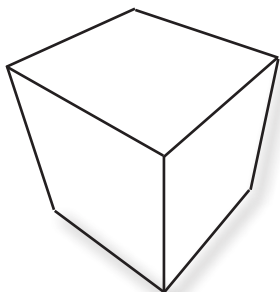
Tab A

<https://nysitsm.service-now.com/>

Ask Watson Chat Today!



<https://nysitsm.service-now.com/>



To assemble your Watson Chat InfoCube:

You'll need a scissors and adhesive tape. *Printing on a heavy paper stock is best.*

1. Cut along all solid lines (outer edges) of the box template.
2. Fold each panel inward on dotted lines.
3. Fold each tab inward on dotted lines.
4. Use adhesive tape to secure **Tab A** to the back side of **Panel B**.
5. Create the box by folding the bottom and top panels
6. Tuck in the bottom and top tabs. *Extra scotch tape can be used.*