

Real-Time Translation

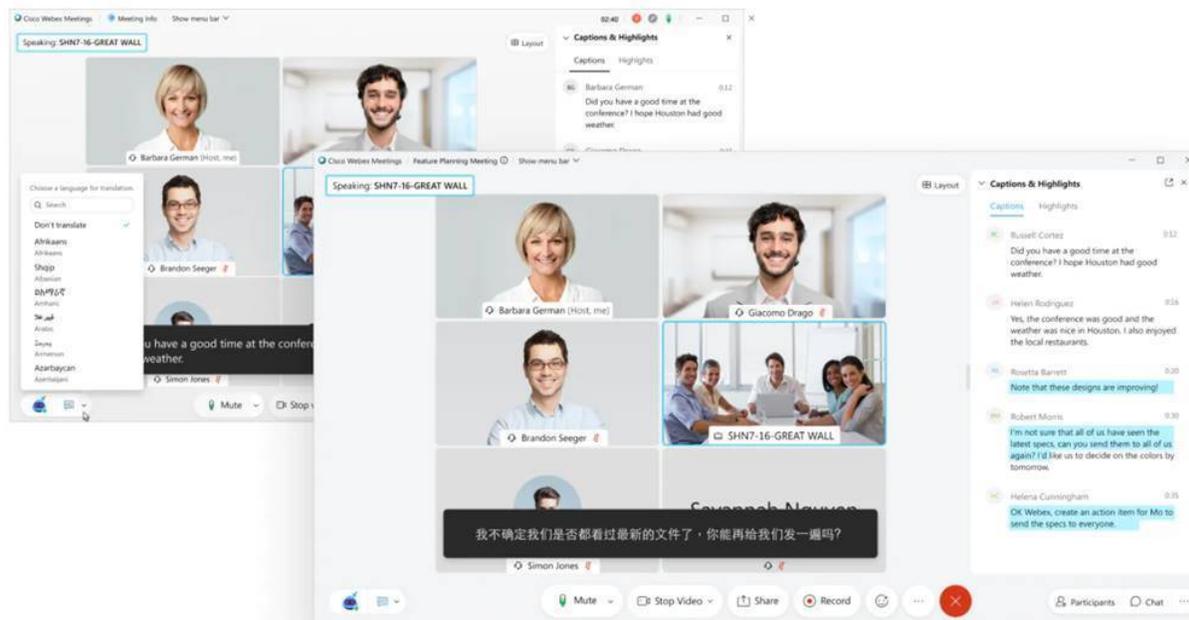
If you don't speak English or have trouble understanding the speaker, Webex Meetings can translate English to more than 100 other languages in closed-captions. NYS Office of Information Technology Services (ITS) has limited licenses available and requires special use case approval.

For more information, **please work through your agency Public Information/Communications Office** to open a "Submit a Webex Support Ticket" in the ITSM Service Catalog. The "Submit a Webex Support Ticket" is located under the "User Accounts and Access" catalog item.

Show Real-Time Translation in Webex Meetings and Events

Real-time translation allows you to have more inclusive and engaging meetings and events. As people speak, everything they say is automatically translated into captions that appear above the meeting controls.

Content in the Captions & Highlights panel is in English. Transcripts and highlights will be in English. They won't be translated. For more information about real-time translation, and the languages that are supported for Webex Meetings and Webex Events (new), see [Real-Time Translation in Webex Meetings and Events](#).



Each participant can select their own preferred language to translate to. However, the maximum number of unique languages that can be used concurrently in a meeting is five. Find out how to [show real-time translation](#) during a meeting or event.

