

## Exhibit 6 – Program Price Hold List – ACS Rate Card

### Assisted Services - Senior Engineer

Daily Rates	Time	Days=>	5 - 15	16-30	31 – 60	61-99	100-150	151-199	200+
		Disc =>	0%	5%	10%	15%	19%	23%	25%
		List							
Monday – Friday	8:00 am – 5:00 pm	\$2,100	\$2,100	\$1,995	\$1,890	\$1,785.00	\$1,701.00	\$1,617.00	\$1,575
Monday – Friday	5:00 pm – 8:00 am	\$2,625	\$2,625	\$2,494	\$2,363	\$2,231.25	\$2,126.25	\$2,021.25	\$1,969
Saturday – Sunday	12:00 am – 11:59 pm	\$3,150	\$3,150	\$2,993	\$2,835	\$2,677.50	\$2,551.50	\$2,425.50	\$2,363

### Assisted Services - Specialized Engineer

Daily Rates	Time	Days=>	5 - 15	10-30	31 – 60	61-99	100-150	151-199	200+
		Disc =>	0%	5%	10%	15%	19%	23%	25%
		List							
Monday – Friday	8:00 am – 5:00 pm	\$2,567	\$2,567	\$2,439	\$2,310	\$2,181.95	\$2,079.27	\$1,976.59	\$1,925
Monday – Friday	5:00 pm – 8:00 am	\$3,209	\$3,209	\$3,048	\$2,888	\$2,727.44	\$2,599.09	\$2,470.74	\$2,407
Saturday – Sunday	12:00 am – 11:59 pm	\$3,851	\$3,851	\$3,658	\$3,465	\$3,272.93	\$3,118.91	\$2,964.89	\$2,888

### Technical Account Management (TAM) & Expert Services

Daily Rates	Time	Days=>	5 - 15	10-30	31 – 60	61-99	100-150	151-199	200+
		Disc =>	0%	5%	10%	15%	19%	23%	25%
		List							
Monday – Friday	8:00 am – 5:00 pm	\$2,200	\$2,200	\$2,090	\$1,980	\$1,870.00	\$1,782.00	\$1,694.00	\$1,650
Monday – Friday	5:00 pm – 8:00 am	\$2,750	\$2,625	\$2,613	\$2,475	\$2,337.50	\$2,227.50	\$2,117.50	\$2,063
Saturday – Sunday	12:00 am – 11:59 pm	\$3,300	\$3,150	\$3,135	\$2,970	\$2,805.00	\$2,673.00	\$2,541.00	\$2,475

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### Priority Service

The fee for Priority is a tiered % uplift on Premier Support Fees:  
20% uplift on the 1st \$1 million of Premier Support Fees  
10% uplift for \$1,000,001 - \$3,000,000  
5% uplift for \$3,000,001 and above  
\$50,000 minimum order

### Packaged Services

(Solution Support Center, Business Critical Assistance, Focused Assistance, Leveraged Assistance)

List Fee	Discount %
\$140,000-209,999	15%
\$210,000-317,099	19%
\$317,000-419,999	23%
\$420,000-574,999	25%
\$575,000+	27%