



**Oracle E-Business Suite Applications Global Price List  
Component Pricing  
April 1, 2008**

## Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
<b>Intelligence</b>					
Marketing & Sales Intelligence	3,995	878.90	Application User	10	
Supply Chain & Order Management Intelligence	3,995	878.90	Application User	10	
Procurement Intelligence	3,995	878.90	Application User	10	
Service Intelligence	3,995	878.90	Application User	10	
Projects Intelligence	3,995	878.90	Application User	10	14
Financials Intelligence	3,995	878.90	Application User	10	
Fusion Marketing & Sales Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Supply Chain & Order Management Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Procurement Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Service Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Financials Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Balanced Scorecard	1,995	438.90	Application User	20	
Financials & Sales Analyzers	2,195	482.90	Application User	5	14
Enterprise Planning and Budgeting	2,995	658.90	Application User	10	14
Enterprise Planning and Budgeting	595	130.90	Application Read-Only User	10	14
Profitability Manager	70	15.40	Employee	2,000	14
<b>Governance, Risk and Compliance (GRC)</b>					
Governance, Risk, and Compliance Manager	3,995	878.90	Application User	40	
Fusion Governance, Risk, and Compliance Intelligence	3,995	878.90	Application User	10	
Application Access Controls Governor	775	170.50	Monitored User	100	61
Option: Application Access Controls for E-Business Suite	175	38.50	Monitored User	100	1
Configuration Controls Governor	275	60.50	Monitored User	100	61,14
Option: Configuration Controls for E-Business Suite	225	49.50	Monitored User	100	1
Transaction Controls Governor	300	66.00	Monitored User	100	61
Preventive Controls Governor	500	110.00	Monitored User	100	61
Governance, Risk, and Compliance Controls Suite	1,575	346.50	Monitored User	100	61
<b>Marketing and Sales</b>					
Marketing	4,995	1,098.90	Application User	10	
Trade Management	7,990	1,757.80	Application User	20	
Option: Advanced Pricing	1,995	438.90	Application User	20	1
TeleSales	5,995	1,318.90	Application User	10	
Option: Advanced Pricing	1,995	438.90	Application User	10	1
Field Sales	3,995	878.90	Application User	10	
Sales for Handhelds	425	93.50	Application User	10	14
Quoting	1,195	262.90	Application User	10	
Option: Advanced Pricing	1,995	438.90	Application User	10	1
Option: Deal Management	2,995	658.90	Application User	10	1, 14
Partner Management	995	218.90	Partner Organization	100	14
Proposals	395	86.90	Application User	25	
Incentive Compensation	495	108.90	Compensated Individual	10	
<b>Order Management</b>					
Order Management	3,995	878.90	Application User	5	3
	0.2000	0.0440	Electronic Order Line	100,000	3
Option: Advanced Pricing	1,995	438.90	Application User	10	1
	0.1000	0.0220	Electronic Order Line	100,000	1
Option: Deal Management	2,995	658.90	Application User	10	1, 14
Option: Release Management	3,995	878.90	Application User	10	1
	0.2000	0.0440	Electronic Order Line	100,000	1
Sales Contracts	5,995	1,318.90	Application User	5	21
Configurator	2,995	658.90	Application User	20	6
Configurator	150,000	33,000.00	Processor	1	4,6
iStore	100,000	22,000.00	Processor	2	4
<b>Logistics</b>					
Inventory Management	3,995	878.90	Application User	5	
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	5	1,15
Option: Warehouse Management	3,000	660.00	Application User	20	1,15
Transportation Management	14,000	3,080.00	\$M Freight Under Mgt	25	14
Option: Transportation Operational Planning	5,100	1,122.00	\$M Freight Under Mgt	25	14
Option: Logistics Inventory Visibility	2,700	594.00	\$M Freight Under Mgt	25	14
Option: Forwarding and Brokerage Operations	5,400	1,188.00	\$M Freight Under Mgt	25	14
Option: Freight Payment, Billing and Claims	6,300	1,386.00	\$M Freight Under Mgt	25	14
Option: Transportation Sourcing	2,700	594.00	\$M Freight Under Mgt	25	14
Option: Transportation Cooperative Routing	4,000	880.00	\$M Freight Under Mgt	25	14
Option: Fusion Transportation Intelligence	4,000	880.00	\$M Freight Under Mgt	25	14
<b>Supply Chain Planning</b>					
Advanced Supply Chain Planning	1,500	330.00	\$M Cost of Goods Sold	60	
Option: Constraint Based Optimization	375	82.50	\$M Cost of Goods Sold	60	1
Inventory Optimization	750	165.00	\$M Cost of Goods Sold	60	
Global Order Promising	300	66.00	\$M Cost of Goods Sold	60	
Collaborative Planning	500	110.00	\$M Cost of Goods Sold	60	
Strategic Network Optimization	1,200	264.00	\$M Cost of Goods Sold	150	
Demantra Demand Management	1,500	330.00	\$M Cost of Goods Sold	150	14
Option: Demantra Advanced Forecasting and Demand Modeling	750	165.00	\$M Cost of Goods Sold	150	14
Option: Demantra Real-time Sales and Operations Planning	1,000	220.00	\$M Cost of Goods Sold	150	14
Demantra Predictive Trade Planning	1,500	330.00	\$M Cost of Goods Sold	150	14
Option: Demantra Deduction and Settlement Management	750	165.00	\$M Cost of Goods Sold	150	14
Option: Demantra Trade Promotion Optimization	750	165.00	\$M Cost of Goods Sold	150	14

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	License Price	Software Update License & Support	Metric	Minimum	Notes
<b>Procurement</b>					
Purchasing	3,995	878.90	Application User	5	
Option: Sourcing	7,995	1,758.90	Application User	5	1, 46
Option: Sourcing Optimization	1,000	220.00	Application User	5	1
Option: iSupplier Portal	7,995	1,758.90	Application User	5	1, 46
Option: Procurement Contracts	5,995	1,318.90	Application User	5	1
Option: Services Procurement	3,995	878.90	Application User	5	1,14,46
Option: Advanced Pricing	1,995	438.90	Application User	5	1
iProcurement	100	22.00	Application User	100	
<b>Manufacturing</b>					
Discrete Manufacturing	3,995	878.90	Application User	10	
Option: Manufacturing Execution System for Discrete Manufacturing	1,495	328.90	Application User	10	1,16
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	10	1,16
Option: Flow Manufacturing	2,995	658.90	Application User	10	1,16
Option: Flow Sequencing	495	108.90	Application User	10	1,14,16
Option: Production Scheduling	2,495	548.90	Application User	10	1,16
Option: Repetitive Manufacturing Optimization	795	174.90	Application User	10	1,16
Process Manufacturing	3,995	878.90	Application User	10	
Option: Manufacturing Execution System for Process Manufacturing	1,495	328.90	Application User	10	1,20
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	10	1,20
Option: Production Scheduling	2,495	548.90	Application User	10	1,20
Option: Repetitive Manufacturing Optimization	795	174.90	Application User	10	1,20
<b>Asset Lifecycle Management</b>					
Enterprise Asset Management	3,995	878.90	Application User	10	
Option: Self-Service Work Requests	495	108.90	Application User	10	1,25
Asset Tracking	5,995	1,318.90	Application User	50	
Property Manager	3,995	878.90	Application User	5	
<b>Service</b>					
TeleService	3,995	878.90	Application User	10	
Service Contracts	5,995	1,318.90	Application User	10	
Field Service	2,995	658.90	Field Technician	20	
Option: Spares Management	995	218.90	Field Technician	50	1
Option: Advanced Scheduler	1,495	328.90	Field Technician	50	1
Option: Mobile Field Service	995	218.90	Field Technician	50	1
Depot Repair	3,995	878.90	Application User	10	
iSupport	50,000	11,000.00	Processor	2	4
<b>Projects</b>					
Project Costing	3,995	878.90	Application User	5	
Option: Project Billing	2,995	658.90	Application User	5	17
Project Resource Management	195	42.90	Person	50	
Project Collaboration	295	64.90	Application User	50	
Project Management	2,495	548.90	Application User	25	
Project Portfolio Analysis	5,995	1,318.90	Application User	10	14
Project Contracts	5,995	1,318.90	Application User	10	
<b>Product Lifecycle Management</b>					
<b>Oracle Product Lifecycle Management</b>					
Product Lifecycle Management	3,995	878.90	Application User	20	14
Option: Product Data Synchronization for GDSN and UCCnet Services	75,000	16,500.00	Partner Organization	2	14
CADView-3D	995	218.90	Application User	100	14
<b>Agile Product Lifecycle Management</b>					
Agile Product Collaboration	6,995	1,538.90	Application User	20	
Agile Product Governance and Compliance	3,995	878.90	Application User	20	1
Agile Product Cost Management	4,995	1,098.90	Application User	20	1, 46
Agile Product Quality Management	2,995	658.90	Application User	20	1
Agile Product Portfolio Management	5,995	1,318.90	Application User	20	
AutoVue Electro-Mechanical Professional for Agile	2,995	658.90	Application User	25	55
Agile Food and Drug Administration Validation Pack	50,000	11,000.00	Customer	1	54
Agile Engineering Data Management	6,995	1,538.90	Application User	25	14
Option: Agile Variant Management	4,995	1,098.90	Application User	25	1, 14
Agile Product Lifecycle Management Datamart	150,000	33,000.00	Processor	1	
Agile Product Lifecycle Management Business Intelligence	4,995	1,098.90	Application User	25	14
<b>Agile Product Lifecycle Management Integration Products</b>					
Agile Engineering Collaboration	75,000	16,500.00	Processor	2	56, 58
Agile MCAD Connector	4,995	1,098.90	Application User	10	51,58,59
Agile ECAD Connector	6,995	1,538.90	Application User	10	52,58,59
Agile CAD Library Connector	75,000	16,500.00	Processor	2	57, 58
Agile ERP Adapter	100,000	22,000.00	Processor	2	50, 58
Agile Content Catalog Connector	75,000	16,500.00	Processor	2	14,53,58
<b>Agile Product Lifecycle Management for Process</b>					
Agile Product Data Management for Process	7,995	1,758.90	Application User	20	14, 60
Option: Agile Formulation and Compliance for Process	6,995	1,538.90	Application User	20	1, 14, 60
Option: Agile Product Supplier Collaboration for Process	1,995	438.90	Application User	20	1, 14, 60
Agile New Product Development and Introduction for Process	4,995	1,098.90	Application User	20	14, 60
<b>Enterprise Visualization</b>					
AutoVue Office	100	22.00	Application User	250	48
AutoVue 2D Professional	395	86.90	Application User	1	48
AutoVue 3D Professional Advanced	1,495	328.90	Application User	1	48
AutoVue EDA Professional	1,495	328.90	Application User	1	48
AutoVue Electro-Mechanical Professional	2,995	658.90	Application User	1	48
AutoVue VueLink Integration	25,000	5,500.00	Processor	1	49

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	License Price	Software Update License & Support	Metric	Minimum	Notes
<b>Financial</b>					
Financials	3,995	878.90	Application User	5	
Advanced Collections	1,195	262.90	Application User	10	
Internet Expenses	5	1.10	Expense Report	1,000	
iReceivables	50	11.00	1K Invoice Line	20	
Treasury	24,995	5,498.90	Application User	4	
Internal Controls Manager	75	16.50	Employee	500	14
Financial Consolidation Hub	105	23.10	Employee	2,000	14
Financial Services Accounting Hub	150	33.00	Employee	1,000	14
<b>Human Resources</b>					
Human Resources	160	35.20	Employee	100	
Self-Service Human Resources	35	7.70	Employee	100	
Advanced Benefits	75	16.50	Employee	500	
Compensation Workbench	60	13.20	Employee	100	
iRecruitment	65	14.30	Employee	500	
Payroll	195	42.90	Employee	500	
Performance Management	90	19.80	Employee	100	
Time and Labor	95	20.90	Employee	100	
Workforce Scheduling	195	42.90	Employee	1,000	14
HR Intelligence	125	27.50	Employee	100	
Fusion Human Resources Intelligence for E-Business Suite	25	5.50	Employee	100	14
<b>Learning Management</b>					
Learning Management (formerly Training Admin. in 11.5.9)	90	19.80	Trainee	100	
iLearning	45	9.90	Trainee	100	
<b>Master Data Management</b>					
<b>Master Data Management - Customer Hub for B2B</b>					
Customer Hub B2B	8	1.76	Record	20000	43,45
Customer Hub Add-on B2B	4.00	0.8800	Record	20000	43,45
<b>Customer Hub &amp; Customer Hub Add-on Options</b> <i>(Customer Hub options are available only with Siebel Universal Customer Master (UCM))</i>					
Option: Activity Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Field Service Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Marketing Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Sales Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Service Hub B2B	2.80	0.6200	Record	20000	44,45
<b>Master Data Management - Customer Hub for B2C</b>					
Customer Hub B2C	0.4000	0.0900	Record	20000	43,45
Customer Hub Add-on B2C	0.2000	0.0400	Record	20000	43,45
<b>Customer Hub &amp; Customer Hub Add-on Options</b> <i>(Customer Hub options are available only with Siebel Universal Customer Master (UCM))</i>					
Option: Activity Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Field Service Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Marketing Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Privacy Management Policy Hub B2C	0.2800	0.0600	Record	20000	44,45
Option: Sales Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Service Hub B2C	0.1400	0.0300	Record	20000	44,45
<b>Master Data Management - Administrative &amp; Development</b>					
Customer Hub Data Steward	4,995	1,098.90	Application User	1	43,45
Product Hub Data Steward	4,995	1,098.90	Application User	20	43,46
Data Quality					44
Data Quality Matching Server					44
<i>(Available only with Siebel Universal Customer Master (UCM). To quote Data Quality or Data Quality Matching Server products please go to the 'Siebel Cross Industry - General Options' section of the Siebel Price List)</i>					
<b>Master Data Management - Vertical Customer Hub</b> <i>(Vertical MDM options are only available with Siebel Universal Customer Master (UCM))</i>					
Automotive Captive Finance Customer Hub	1.40	0.3100	Record	20000	44,45
Case Hub	0.3200	0.0700	Record	20000	44,45
Life Sciences Customer Hub	2.50	0.5500	Record	20000	44,45
<b>Master Data Management - Product Information Management</b>					
Product Hub	12	2.64	Record	20000	43,45
Product Hub Add-on	6	1.32	Record	20000	43,45
<b>Master Data Management - Vertical Product Hub</b>					
Product Hub for Retail	5	1.10	Record	200000	14
Product Hub for Retail Add-on	2.50	0.5500	Record	200000	14
<b>Product Hub Options</b>					
Option: Supply-Side Product Data Synchronization for GDSN	75,000	16,500.00	Partner Organization	2	14
Option: Demand-Side Product Data Synchronization for GDSN	4,995	1,098.90	Partner Organization	50	14
<b>Process Integration</b>					
Application Integration Architecture Foundation Pack	40,000	8,800.00	Processor	4	14
	800	176.00	Named User Plus	1	14
Siebel CRM On Demand Integration Pack for Oracle E-Business Suite	30,000	6,600.00	Processor	1	14
<i>(This product requires E-Business Suite application(s) and a subscription to Siebel CRM On Demand)</i>					
Siebel CRM Integration Pack for Oracle Order Management	90,000	19,800.00	Processor	1	14
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	30,000	6,600.00	Processor	4	14
Siebel CRM Integration Pack for Trade Promotion Management	60,000	13,200.00	Processor	4	14
Oracle Communications Billing and Revenue Management Integration Pack for Oracle E-Business Suite: Revenue Accounting	30,000	6,600.00	Processor	4	14
<b>Interaction Center Technology</b>					
Advanced Inbound Telephony	995	218.90	Workstation	50	
Advanced Outbound Telephony	995	218.90	Workstation	50	14
Scripting	595	130.90	Workstation	50	
Email Center	1,995	438.90	Workstation	50	

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	License Price	Software Update License & Support	Metric	Minimum	Notes
<b>Other</b>					
Tutor	495	108.90	Application User	5	
Content Services	45	11.25	Application User	1	19
	11	11.25	Application User	1	
Applications Read-Only User (for Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, and Process Manufacturing)	1,495	328.90	Application Read-Only User	1	
Exchange Marketplace	5,000	1,100.00	\$M Annual Transaction Volume	300	14
<b>User Productivity Kit</b>					
User Productivity Kit	15,000	3,300.00	UPK Developer	1	22,23,24
User Productivity Kit	50	11.00	UPK User	5	22,23,24
User Productivity Kit	25	5.50	UPK Employee	50	22,23,24
<b>User Productivity Kit Content Materials for Financials</b>					
Oracle E-Business Suite UPK Payables (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Receivables (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK General Ledger (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Financials Centralized Solution Set (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Assets (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Internet Expenses (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for Human Resources</b>					
Oracle E-Business Suite UPK Human Resources (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Payroll (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Self-Service Human Resources (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Performance Management (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
Oracle E-Business Suite UPK Time and Labor (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for Procurement</b>					
Oracle E-Business Suite UPK Purchasing (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
Oracle E-Business Suite UPK iSupplier Portal (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Oracle E-Business Suite UPK iProcurement (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	

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	License Price	Software Update License & Support	Metric	Minimum	Notes
<b>Vertical Applications</b>					
<b>Communications/Utilities</b>					
CRL Financial Management	249,995	54,998.90	Module	1	8
	0.2500	0.0550	Per Subscriber Thereafter	1	8
Telco Provisioning	249,995	54,998.90	Module	1	8
	1.50	0.3300	Per Subscriber Thereafter	1	8
Number Portability	249,995	54,998.90	Module	1	8
	10	2.20	Ported Number/Year	1	8
Telecommunications Billing Integrator	5	1.10	Employee	50,000	14
<b>Public Sector/University</b>					
Personal Portfolio	50	11.00	FTE Student	1,000	14
Grants	3,995	878.90	Application User	5	
Loans	3,995	878.90	Application User	10	14
<b>Financial Services</b>					
Transfer Pricing	70	15.40	Employee	2,000	
Transfer Pricing Online	750	165.00	Application User	5	
Budgeting and Planning	3,000	660.00	Application User	5	
Risk Manager	70	15.40	Employee	2,000	
Financial Data Manager	200,000	44,000.00	Computer	1	
Financial Services Provisioning	0.2000	0.0440	Service Order Line	50,000	
Lease Management	2,000	440.00	\$M Managed Assets	500	13,14
<b>Health Care</b>					
Adverse Event Reporting System	15,000	3,300.00	Application User	5	
Clinical	15,000	3,300.00	Application User	5	24
Option: Distributed Study Conduct	3,000	660.00	Application User	5	1
Option: Multinational Study	9,000	1,980.00	Application User	5	1
Remote Data Capture	9	1.98	CRF Page	10,000	9
	10,000	2,200.00	Application User	9	9
Thesaurus Management System	9,000	1,980.00	Application User	1	7
Thesaurus Management System - Read-Only	1,000	220.00	Application Read-Only User	5	7
Clinical TrialMinder	5,000	1,100.00	Application User	10	14
Clinical SiteMinder	5,000	1,100.00	Application User	10	14
Life Sciences Data Hub	10,000	2,200.00	Application User	15	14
Healthcare Transaction Base	1,000	220.00	Named User Plus	50	4,14
Healthcare Transaction Base	100,000	22,000.00	Processor	1	4,14
Healthcare Intelligence	3,995	878.90	Application User	10	14
<b>High Tech</b>					
Shop Floor Management	1,995	438.90	\$M Cost of Goods Sold	30	
Supply Chain Trading Connector for RosettaNet	50,000	11,000.00	PIP	2	14
<b>Aerospace, Defense and Transportation</b>					
Complex Maintenance, Repair & Overhaul	14,995	3,298.90	Application User	10	14

	Subscription	Licensing Metric	Frequency	Minimum	Notes
<b>Oracle Education Subscription</b>					
iLearning Subscription *	48	Hosted Named User	Yearly	\$5,000.00	

\* At the minimum, the customer must license a number of Named Users and Months that are equal to 5,000 USA (Dollar).

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.

- <sup>1</sup> An option must be licensed at the same level (or greater than) as its parent. Example: number of Flow Manufacturing users = number of Discrete Manufacturing users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric. Example: number of Advanced Pricing users = number of Order Management users AND number of Advanced Pricing Electronic Order Lines = number of Order Management Electronic Order Lines.
- <sup>3</sup> Order Management is licensed based upon the number of application users AND the number of order lines entered from any source other than those entered by licensed Order Management Users. Order Management User licenses are required for all individuals who are using Order Management. In addition, any order that is entered electronically into Order Management must be licensed using the Electronic Order Line metric. This applies to order lines originating in iStore, Quoting, EDI/XML transactions, legacy applications or any other source. (Order lines entered manually by the licensed Order Management users are covered under the Order Management User license)
- <sup>4</sup> For the purpose of licensing this program (except Healthcare Transaction Base), only the processors on which iAS Standard Edition and/or Enterprise Edition and this program are running are counted for the purpose of determining the number of processors required to license this program.
- For the purpose of licensing Healthcare Transaction Base, only the processors on which iAS Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program.
- <sup>6</sup> Configurator can be licensed by Application User OR by Processor. If licensing by Application User, then the actual users accessing Configurator must be counted. If the user population accessing Configurator is uncountable, then the Processor metric must be used.
- <sup>7</sup> If licensed with Clinical, the total number of application users and application read-only users of Thesaurus Management System must match the number of application users of Clinical. If licensed separately, the minimum of application users for Thesaurus Management System is 1, the minimum of application read-only users is 5.
- <sup>8</sup> Customers must pay for both the module and the subscriber/workstation fee.
- <sup>9</sup> Separate Remote Data Capture licenses are required for remote site-based data entry. In-house entry users require Clinical licenses. Remote Data Capture is licensed by Application User when the annual CRF Page volume cannot be estimated, or if it is more cost effective.
- <sup>12</sup> Customers who licensed Oracle applications under the 'E-Business Suite' bundle can continue to purchase licenses per pages 5 and 6 of the March 7, 2003 price list. This rule also applies to customers who do not have a price hold.
- Customers who licensed Oracle applications under the 'E-Business Suite 2003' bundle can continue to purchase Professional User and Professional User – (external usage) licenses, per page 8 of the December 1, 2006 price list. This rule also applies to customers who do not have a price hold.
- <sup>13</sup> If Managed Assets are \$10 billion or less, the price per \$M in Managed Assets is 2,000. If Managed Assets are greater than \$10 billion, the price per \$M in Managed Assets for the first 10,000 licenses is 2,000, and the price per \$M in Managed Assets for each additional license is 1,000.
- <sup>14</sup> This product is on Controlled Availability (CA) and requires approval. For more information on CA process and approval, please refer to the Controlled Availability section on eSource at <http://esource.oraclecorp.com> > License > Pricing > Price List > Controlled Availability. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- <sup>15</sup> Where Inventory Management is licensed across multiple plants or warehouses, the Inventory Management options (Mobile Supply Chain Applications, Warehouse Management, Transportation) can be licensed individually for each plant/warehouse. Within each plant/warehouse using the Inventory option, the option must be licensed at the same user count as Inventory Management or the actual user count, whichever is greater.
- <sup>16</sup> Where Discrete Manufacturing is licensed across multiple plants, the Discrete Manufacturing options (Mobile Supply Chain Applications, etc) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Discrete Manufacturing or the actual user count, whichever is greater.
- <sup>17</sup> Where Projects is licensed across many lines of business, the Project Billing option to Project Costing can be licensed individually for each line of business using the Oracle Projects solution. Within each line of business using the Project Billing option, the option must be licensed at the same user count as Project Costing.
- <sup>19</sup> 2, 3, 4 and 5-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. On Demand for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing On Demand. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. On Demand Discount Schedule applies to On Demand for Collaboration products. On Demand for this product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- <sup>20</sup> Where Process Manufacturing is licensed across multiple plants, the Process Manufacturing options (Mobile Supply Chain Applications, etc) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Process Manufacturing or the actual user count, whichever is greater.
- <sup>21</sup> Sales Contracts Application User licenses are required for all contract administrators, legal staff, order administrators and sales personnel who manage the contracts library or author contracts.
- <sup>22</sup> When licensing User Productivity Kit, you must license at least one UPK Developer and either UPK Users or UPK Employees.
- <sup>23</sup> Term Licenses are not available for this product.
- <sup>24</sup> This product is not available for SMB pricing due to royalty agreements.
- <sup>25</sup> If you license the Self Service Work Request option in conjunction with EAM, you are required to maintain licenses for the equivalent number of EAM Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population.
- <sup>43</sup> Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the two products must be purchased. Licensing Product Hub provides rights to use Oracle Product Information Master (PIM) Data Hub and/or Siebel Universal Product Master (UPM). Customers using both Oracle and Siebel technology must be sure to purchase licenses to cover the sum total of item records managed across the two product sets.
- <sup>44</sup> Only available with Siebel Universal Customer Master (UCM) product.
- <sup>45</sup> For Master Data Management (MDM) products, the Oracle EBS applications products include the standard, restricted use of underlying Oracle technology. The Siebel applications products do not include a restricted use of underlying Oracle technology.
- <sup>46</sup> For Oracle Sourcing, Oracle iSupplier Portal, Oracle Services Procurement, and Agile Product Cost Management programs, use by your external suppliers is included with your user licenses.

- <sup>48</sup> Each of these products is available for Web and Desktop. Customer must select one of the two versions.
- <sup>49</sup> Integrations are available for: SAP PLM, ENOVIA MatrixOne, SharePoint, Documentum, and Oracle Universal Content Management. Each integration is licensed separately.
- <sup>50</sup> Agile PLM ERP Adapters are available for: Oracle E-Business Suite, JD Edwards Enterprise One and SAP R/3 4.0b and higher. Agile Engineering Data Management ERP Adapter is available for: SAP R3/4.7 and higher. SAP Adapter is Priced in Advanced of Availability. Each Adapter is licensed separately.
- <sup>51</sup> Agile PLM MCAD Connectors are available for: Pro/Engineer, Catia V4, Catia V5, Unigraphics NX, SolidWorks, Solid Edge, Inventor, AutoCAD, OneSpace Designer 2D Drafting, OneSpace Designer 3D Modeling, MEDUSA (Priced in Advanced of Availability). Agile Engineering Data Management MCAD Connectors are available for: Pro/Engineer, Catia V4 (Priced in Advanced of Availability), Catia V5, Unigraphics NX, I-DEAS (Priced in Advanced of Availability), SolidWorks, Solid Edge, Inventor, AutoCAD, OneSpace Designer 2D Drafting (Priced in Advanced of Availability), OneSpace Designer 3D Modeling (Priced in Advanced of Availability), MEDUSA (Priced in Advanced of Availability), CADENAS (Priced in Advanced of Availability). Each MCAD Connector is licensed separately. The minimum purchase quantity applies to a specific MCAD type. For example, if a customer is licensing Pro/Engineer and Catia V4 Connectors, they are required to license a minimum of 10 licenses each of Pro/Engineer and Catia V4 in the initial transaction.
- <sup>52</sup> Agile PLM ECAD Connectors are available for: ConceptHDL, DxDesigner, OrCAD, Design Capture, Design Architect, PADS Logic, Altium. Agile Engineering Data Management ECAD Connectors are available for: ELCAD (Priced in Advanced of Availability), EPLAN5 (Priced in Advanced of Availability), ECSCAD (Priced in Advanced of Availability). Each ECAD Connector is licensed separately. The minimum purchase quantity applies to a specific ECAD type. For example, if a customer is licensing ConceptHDL and DxDesigner Connectors, they are required to license a minimum of 10 licenses each of ConceptHDL and DxDesigner in the initial transaction.
- <sup>53</sup> Agile Content Catalog Connectors are available for the following data content services: Partminer, and Total Parts Plus. Each Connector is licensed separately.
- <sup>54</sup> Agile Food and Drug Administration Validation Protocol Packs are available for: Agile Product Collaboration, Agile Product Cost Management, Agile Product Quality Management, Agile Product Governance and Compliance and Agile Product Portfolio Management. Each Pack is licensed separately.
- <sup>55</sup> This version of AutoVue is integrated to Agile Product Lifecycle Management. Visualization is initiated from Agile. Available only in Web version.
- <sup>56</sup> Agile Engineering Collaboration is available for Agile PLM and Agile Engineering Data Management. Each version is licensed separately.
- <sup>57</sup> Agile PLM CAD Library Connector is available for: Mentor DxDatabook. Each Connector is licensed separately.
- <sup>58</sup> These products are not available for distribution by Oracle partners.
- <sup>59</sup> Discounting for this product is limited to 50% of List.
- <sup>60</sup> This program may not be licensed by Oracle or an authorized Oracle reseller to (i) Burger King, Jack-in-the-Box, CKE Restaurants Inc., Wendy's, Yum Brands, or any of their respective successors or assigns (ii) PepsiCo Inc. or any of its subsidiaries or affiliates (including Frito-Lay and Tropicana) or any affiliate or entity that bottles, distributes or markets at a wholesale level beverages marketed by PepsiCo; this restriction is in place to honor a contractual commitment made prior to Oracle's acquisition of the program(s).
- <sup>61</sup> The following third-party products are bundled with this product:
1. Five (5) concurrent access licenses per Customer of Crystal Enterprise/Business Objects Enterprise
  2. Unlimited user licenses per Customer of Crystal Reports
- Please refer to the Price List Supplement for more details. If the customer requires a greater number of licenses of Crystal Enterprise/Business Objects Enterprise, they should contact Business Objects directly to purchase these licenses.

## DEFINITIONS

**Named User Plus:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

**Processor:** shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

**Application User:** is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

**Application Read-Only User:** is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

**Collaboration Program User:** is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

**Annual Transaction Volume:** is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

**Case Report Form (CRF) Page:** is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

**Compensated Individual:** is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

**Computer:** is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

**Connector:** is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

**Warehouse Builder Connector:** is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

**Cost of Goods Sold:** is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

**Customer:** is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

**Electronic Order Line:** is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

**Employee:** is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

**Employee User:** is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

**Entry:** is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

**Expense Report:** is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

## DEFINITIONS (Continued)

**Field Technician:** is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

**FTE Student:** is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

**Invoice Line:** is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

**Module:** is defined as each production database running the programs.

**Monitored User:** is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications / programs) users (individuals) that the program monitors.

**Network Device:** is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

**Non Employee User - External:** is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

**Partner Organization:** is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

**Person:** is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

**Ported Number:** is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

**Record:** The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL\_SYSTEM\_ITEMS table with an active or inactive status and does not include any instance items (i.e. \*-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S\_CASE table with an active or inactive status.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

**RosettaNet Partner Interface Processes® (PIPs®):** are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

**Service Order Line:** is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

**Subscriber:** is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

**Suite:** is defined as all the functional software components described in the product documentation.

**Tape Drive:** Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

**Terabyte:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

**Trainee:** is defined as an employee, contractor, student or other person who is being recorded by the program.

**UPK Developer:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

**UPK Employee:** is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**UPK User:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**Workstation:** is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

## DEFINITIONS (Continued)

**\$M Freight Under Management:** is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**\$M in Revenue:** is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

**\$M in Managed Assets:** is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:  
<http://edelivery.oracle.com>

## GENERAL LICENSING RULES

### TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

**5 Year Term:** A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

**4 Year Term:** A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

**3 Year Term:** A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

**2 Year Term:** A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

**1 Year Term:** A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

## ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

### Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

### Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

### Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

### Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):  
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):  
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

### JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

### Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

### Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support  
Year 7 after product release: 20% of current year's Software Update License & Support  
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

### Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

### North American Payroll Tax Updates

North American Payroll Tax Updates is available for programs in the Sustaining Support phase of Oracle's product support lifecycle. Customers who acquire North American Payroll Tax Updates will receive a tax year of tax updates for Oracle payroll applications. North American Payroll Tax Updates is available for \$50,000 per annum. This service does not attract the eBusiness Discount, and will not be pro-rated to partial years.

In order to acquire North American Payroll Tax Updates, programs must be currently supported with Software Update License & Support.

North American Payroll Tax Updates is not available in all countries or for all programs. Please contact your Support Sales Representative for service availability.

## ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

### Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

### Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.