

Section H. Existing SFS Agency Support

All references to "Exhibit 4" in this Section H shall refer to: the subsection entitled "Existing Support Stream (non-ULA) schedule" of Exhibit 4, Technical Support Renewal / Pricing, of the Agreement.

The Oracle technical support contracts of the State listed in Exhibit 4 may, but are not obligated to be renewed under this Agreement. The State may renew technical support contracts hereunder either: (1) within 60 days from the execution of this Agreement for the technical support contracts that have lapsed if all back support is paid, or (2) at the next annual support renewal date, if the technical support contract is current (the "Cutoff Date").

For Software Update License & Support (or any successor technical support offering to Software Update License & Support, SULS) renewed under this Agreement, if the State renews SULS for the same number of licenses for the same programs, for the first through fourth renewal years the fee for SULS will not increase over the prior year's fee, and for the fifth through ninth renewal years the fee for SULS will not increase by more than 2% over the prior year's fee.

In order for the technical support contracts to be included in the technical support caps described above, such contracts must be renewed, as demonstrated by issuance of a valid Purchase Order by the State to the Contractor, on or before June 30, 2008 or by the Cutoff Date, whichever occurs earlier. Contract #s for each technical support contract are provided in Exhibit 4. In the event such valid Purchase Order(s) are not received by June 30th or the Cutoff Date, such contract(s) shall be excluded from the technical support caps and the then current inflationary adjustments shall be applied to such support contracts upon renewal. Should an Agency listed on Exhibit 4 choose not to renew by the Cutoff Date, the Agency may choose to renew at a later date under the terms of this Agreement however, said Agency will not be eligible for the technical support caps in this Section H.