



**PeopleSoft Component Global Price List**  
April 17, 2008

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
<b>Customer Relationship Management</b>					
Banking Transactions	750	165.00	Application User	5	
Bill Presentment and Account Management	1,500	330.00	Application User	5	
Client Management	3,000	660.00	Application User	5	
CRM Portal Pack	1,500	330.00	Application User	5	
CTI Integration	1,995	438.90	Application User	5	
HelpDesk	105	23.10	Employee	All Employees	
HelpDesk for Employee Self Service	25	5.50	Employee	All Employees	
HelpDesk for Human Resources	105	23.10	Employee	All Employees	
HelpDesk Upgrade - Restricted License to Standard License	50	11.00	Employee	All Employees	
Infosync Client	1,500	330.00	Application User	5	
Infosync Server	1,500	330.00	Application User	5	
Integrated FieldService	3,995	878.90	Application User	5	
Marketing	6,250	1,375.00	Application User	5	
Mobile Account Planning	1,250	275.00	Application User	5	
Mobile Configurator	2,250	495.00	Application User	5	14
Mobile FieldService	1,995	438.90	Application User	5	
Mobile Order Capture	1,250	275.00	Application User	5	
Mobile Sales	1,250	275.00	Application User	5	
Multichannel Communications	1,695	372.90	Application User	5	
Order Capture	5,000	1,100.00	Application User	5	
Order Capture Self Service	3,000	660.00	Application User	5	
Partner Commerce	2,000	440.00	Application User	5	
Partner Marketing	1,250	275.00	Application User	5	
Partner Planning	750	165.00	Application User	5	
Partner Platform	5,000	1,100.00	Application User	5	
Partner Sales	1,250	275.00	Application User	5	
Partner Service	750	165.00	Application User	5	
Phone Number Administration	750	165.00	Application User	5	
Policy and Claims Presentment	1,250	275.00	Application User	5	
Real-Time Advisor	3,000	660.00	Application User	5	
Sales	6,500	1,430.00	Application User	5	
Sales for Blackberry	3,750	825.00	Application User	5	14
Services Management	2,250	495.00	Application User	5	
SmartViews	3,750	825.00	Application User	5	
Strategic Account Planning	3,750	825.00	Application User	5	
Support	11,995	2,638.90	Application User	5	
Support for Customer Self Service	1,250	275.00	Application User	5	
Support Upgrade - Restricted License to Standard License	2,500	550.00	Application User	5	
TeleSales	2,500	550.00	Application User	5	
<b>Supply Chain Management</b>					
Catalog Management	7,895	1,736.90	Application User	5	
Collaborative Supply Management	3,150	693.00	Application User	5	
Discrete Manufacturing	3,995	878.90	Application User	5	
eProcurement	70	15.40	Application User	5	
eSupplier Connection	7,995	1,758.90	Application User	5	46
Flow Production	895	196.90	Application User	5	
Inventory	3,995	878.90	Application User	5	
Inventory Policy Planning	12,000	2,640.00	Application User	5	
Order Management	4,395	966.90	Application User	5	
Product Configurator	3,270	719.40	Application User	5	
Promotions Management	4,395	966.90	Application User	5	
Purchasing	3,995	878.90	Application User	5	
Services Procurement	2,595	570.90	Application User	5	
Strategic Sourcing	7,995	1,758.90	Application User	5	46
Supplier Contract Management	5,995	1,318.90	Application User	5	
Supply Chain Portal Pack	2,195	482.90	Application User	5	
Supply Planning	10,695	2,352.90	Application User	5	
<b>Asset Lifecycle Management</b>					
Asset Lifecycle Management Portal Pack	1,025	225.50	Application User	5	
Enterprise Asset Management	3,995	878.90	Application User	5	
Real Estate Management	3,995	878.90	Application User	5	

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
<b>ESA</b>					
Contracts	5,995	1,318.90	Application User	5	
ESA Portal Pack	925	203.50	Application User	5	
Expenses	5	1.10	Expense Report	1,000	2
Grants	6,195	1,362.90	Application User	5	
Pay/Bill Management	4,695	1,032.90	Application User	5	14
Program Management	2,495	548.90	Application User	5	
Project Costing	3,995	878.90	Application User	5	
Proposal Management	1,495	328.90	Application User	5	
Resource Management	2,995	658.90	Application User	5	
<b>Financials</b>					
eSettlements	1,695	372.90	Application User	5	
Financials	3,995	878.90	Application User	5	
Financials Portal Pack	1,025	225.50	Application User	5	
Internal Controls Enforcer	2,395	526.90	Application User	5	14
Transaction Billing Processor	1,395	306.90	Application User	5	
Treasury	24,995	5,498.90	Application User	5	2
<b>HRMS</b>					
Absence Management	45	9.90	Employee	All Employees	2
Benefits Administration	75	16.50	Employee	All Employees	2
Directory Interface	10	2.20	Employee	All Employees	2
eCompensation	30	6.60	Employee	All Employees	2
ePerformance	90	19.80	Employee	All Employees	2
HRMS Portal Pack	10	2.20	Employee	All Employees	2
Human Resources	160	35.20	Employee	All Employees	2
Payroll	195	42.90	Employee	All Employees	2, 14a
Payroll Interface	60	13.20	Employee	All Employees	2
Payroll Interface Connector for ADP Connection	30	6.60	Employee	All Employees	2
Pension Administration	75	16.50	Employee	All Employees	2
Recruiting Solutions	65	14.30	Employee	All Employees	2
Stock Administration	50	11.00	Employee	All Employees	2
Time and Labor	95	20.90	Employee	All Employees	2
Oracle Workforce Scheduling	195	42.90	Employee	All Employees	2, 14
<b>Learning Solutions</b>					
Enterprise Learning Management	90	19.80	Employee	All Employees	
<b>Campus Solutions</b>					
Gradebook	10	2.20	FTE Student	All Students	2, 14
Campus Self Service	30	6.60	FTE Student	All Students	2, 14
Contributor Relations	1,150	253.00	Application User	5	14
Student Administration	160	35.20	FTE Student	All Students	2, 14
<b>Portals</b>					
Community Portal	375	82.50	Application User	5	
Enterprise Portal	525	115.50	Application User	5	
<b>Workforce Analytics (EPM)</b>					
HCM Warehouse	125	27.50	Employee	All Employees	2
Workforce Planning	15	3.300	Employee	All Employees	2
Workforce Rewards	15	3.300	Employee	All Employees	2
<b>Financial/ESA Analytics</b>					
Project Portfolio Management	5,995	1,318.90	Application User	5	
<b>PeopleTools</b>					
PeopleTools-Enterprise Development	995	218.90	Application User	5	2
PeopleTools-Enterprise Development Starter Kit	225	49.50	Application User	5	2, 3
PeopleTools Mobile Agent-Enterprise Development	75	16.50	Application User	5	2
Process Modeler Client	110	24.20	Application User	5	
<b>Fusion Intelligence</b>					
Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	25	5.50	FTE Student	All Students	2
<b>Governance, Risk, and Compliance</b>					
Governance, Risk, and Compliance Manager	3,995	878.90	Application User	40	
Fusion Governance, Risk, and Compliance Intelligence	3,995	878.90	Application User	10	
Application Access Controls Governor	775	170.50	Monitored User	100	2, 14
Option: Application Access Controls for PeopleSoft Enterprise	175	38.50	Monitored User	100	2, 7
Configuration Controls Governor	275	60.50	Monitored User	100	2, 14
Option: Configuration Controls for PeopleSoft Enterprise	225	49.50	Monitored User	100	2, 7

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
<b>Other</b>					
Oracle Tutor	495	108.90	Application User	5	
<b>UPK</b>					
User Productivity Kit	15,000	3,300.00	UPK Developer	1	22 ,23 ,24
User Productivity Kit	50	11.00	UPK User	5	22 ,23 ,24
User Productivity Kit	25	5.50	UPK Employee	50	22 ,23 ,24
<b>User Productivity Kit Content Materials for CRM</b>					
PeopleSoft Enterprise UPK HelpDesk for Human Resources (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for HRMS</b>					
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePay (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Student Administration (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for Learning Solutions</b>					
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
<b>User Productivity Kit Content Materials for Financials/ESA Software</b>					
PeopleSoft Enterprise UPK Asset Management					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Contracts					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Expenses					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK General Ledger					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Grants					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payables					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Project Costing					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Receivables					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for EPM Financials/ESA</b>					
PeopleSoft Enterprise UPK Planning and Budgeting					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for Supply Chain Management</b>					
PeopleSoft Enterprise UPK Billing					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProcurement					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Inventory					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Order Management					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Purchasing					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
<b>User Productivity Kit Content Materials for Portals</b>					
PeopleSoft Enterprise UPK Enterprise Portal					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
<b>Other User Productivity Kit Content Materials</b>					
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	

## PeopleSoft Component Price List

	Component License Price	Software Update License & Support	Licensing Metric	Minimum	Footnotes
<b>3rd Party Products - Not available for distribution by Oracle partner</b>					
<b>Microfocus - Not available for distribution by Oracle partner</b>					
Micro Focus International Ltd. Net Express COBOL for Windows					
1 Named User	14,000	3,080.00	See Supplement	not applicable	
2 Named Users	25,000	5,500.00	See Supplement	not applicable	
3 Named Users	35,000	7,700.00	See Supplement	not applicable	
5 Named Users	57,000	12,540.00	See Supplement	not applicable	
12 Named Users	100,000	22,000.00	See Supplement	not applicable	
25 Named Users	150,000	33,000.00	See Supplement	not applicable	
Micro Focus International Ltd. Server Express COBOL for UNIX®					
1 Named User	14,000	3,080.00	See Supplement	not applicable	
2 Named Users	25,000	5,500.00	See Supplement	not applicable	
3 Named Users	35,000	7,700.00	See Supplement	not applicable	
5 Named Users	57,000	12,540.00	See Supplement	not applicable	
12 Named Users	100,000	22,000.00	See Supplement	not applicable	
25 Named Users	150,000	33,000.00	See Supplement	not applicable	
Micro Focus International Ltd. Server Express - Migration from Object COBOL					
2 Named Users	20,000	4,400.00	See Supplement	not applicable	
3 Named Users	28,000	6,160.00	See Supplement	not applicable	
5 Named Users	25,600	5,632.00	See Supplement	not applicable	
12 Named Users	80,000	17,600.00	See Supplement	not applicable	
25 Named Users	120,000	26,400.00	See Supplement	not applicable	
<b>Business Objects - PeopleSoft EPM - Not available for distribution by Oracle partner</b>					
Business Objects Starter Kit	20,000	4,400.00	See Supplement	not applicable	
BusinessObjects WebIntelligence Base Reporting Users Pack for 10 Named Users	2,000	440.00	See Supplement	not applicable	
BusinessObjects WebIntelligence Analytical Reporting Users Pack for 10 Named Users	6,000	1,320.00	See Supplement	not applicable	
Business Objects WebIntelligence Administrative Users Pack for 3 Named Users	12,000	2,640.00	See Supplement	not applicable	
<b>Ascential - Not available for distribution by Oracle partner</b>					
Ascential PACK for Oracle Applications	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for SAP BW	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for SAP R/3	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for Siebel	75,000	16,500.00	See Supplement	not applicable	
<b>Business Objects - Not available for distribution by Oracle partner</b>					
Crystal Enterprise/Business Objects Enterprise for PeopleSoft Enterprise Additional Concurrent Access Licenses (bundles of 5)	25,000	5,500.00	See Supplement	not applicable	

## PeopleSoft Footnotes

- <sup>1</sup> This product is not available to be sold under Component Pricing.
- <sup>2</sup> This product is not available to be sold under Custom Suite Pricing.
- <sup>3</sup> This product is not available to be sold under Enterprise Pricing.
- <sup>7</sup> An option must be licensed at the same level (or greater than) as its parent. Example: number of Application Access Controls for PeopleSoft Enterprise users = number of Application Access Controls Governor users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.
- <sup>14</sup> This product is on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- <sup>14a</sup> The components of Global Payroll for China, Global Payroll for Italy and Global Payroll for Thailand of the Payroll product are on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- <sup>22</sup> When licensing User Productivity Kit, you must license at least one Developer and then either UPK Users or UPK Employees.
- <sup>23</sup> Term licenses are not available for User Productivity Kits.
- <sup>24</sup> This product is not available for SMB pricing due to royalty agreements.
- <sup>46</sup> For PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing, use by your external suppliers is included with your application user licenses.

## DEFINITIONS

**Application User:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

**Employee:** is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

**Expense Report:** is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

**UPK Developer:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

**UPK Employee:** is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**UPK User:** is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

**UPK Module:** is defined as the functional software component described in the product documentation.

**FTE Student:** is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

**Monitored User:** is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:  
<http://edelivery.oracle.com>

## GENERAL LICENSING RULES

### TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

**5 Year Term:** A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

**4 Year Term:** A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

**3 Year Term:** A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

**2 Year Term:** A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

**1 Year Term:** A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

## ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

### Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

### Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

### Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

### Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):  
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):  
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

### Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

### Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

### Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

## ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

### Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

### Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.