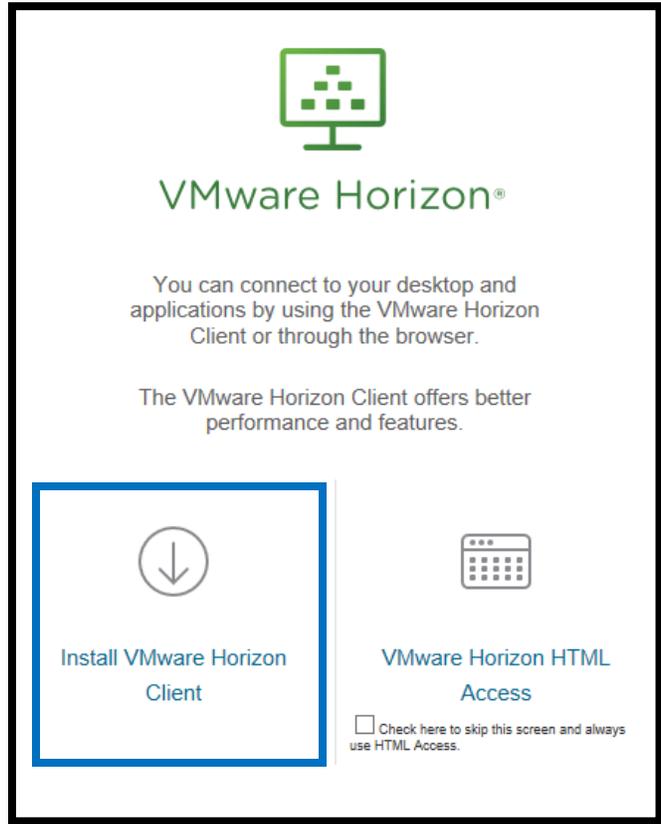# VMWare Horizon User Guide
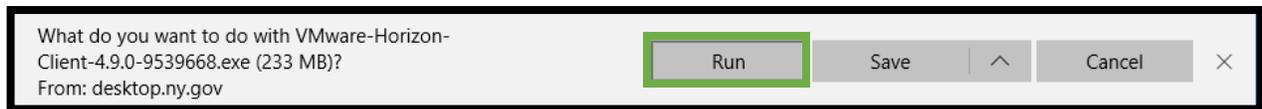
Installation

Go to Desktop.ny.gov.

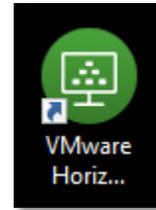Click on **Install VMware Horizon Client**.

At the bottom of the window, click **Run**.

Follow all prompts for installing the Client. If prompted for type of Internet address, select **IPV4**. If prompted to enter default server name, enter **desktop.ny.gov**. Once successfully installed, click **Finish**. Click **Yes** to restart your computer.
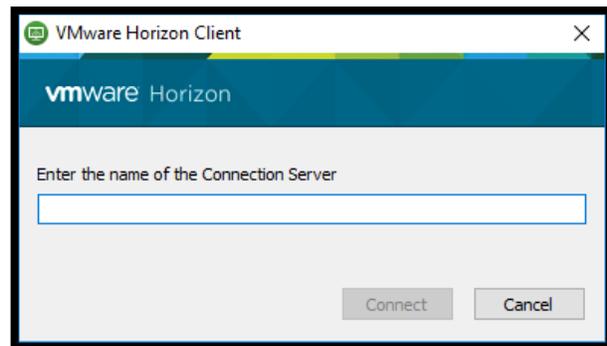
Connecting to VDI Horizon VMWare Client

Click the VMWare Horizon Client icon on your desktop.
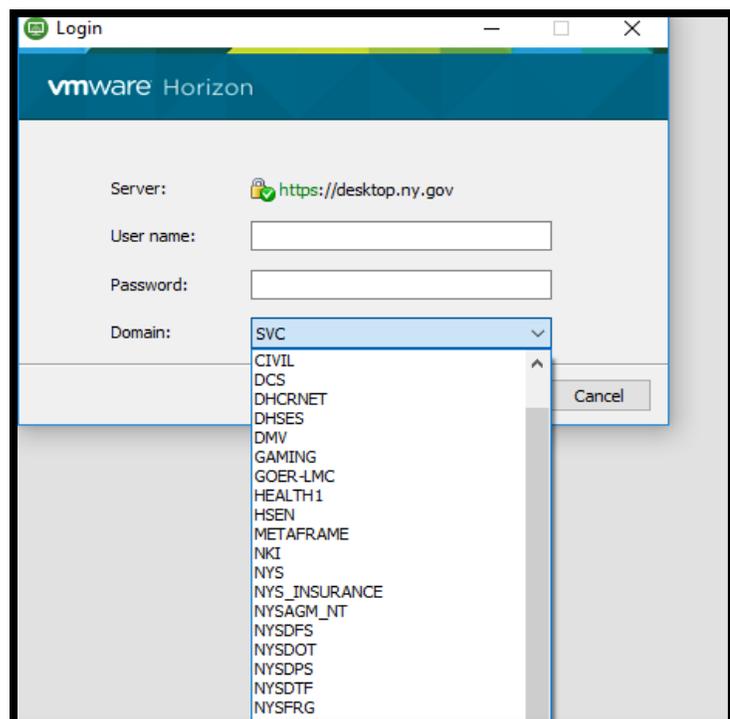
First Time Setup

Click the **New Server** button.

+ New Server

Enter in **desktop.ny.gov**.

VMware Horizon Client

vmware Horizon

Enter the name of the Connection Server

Connect   Cancel

Login

vmware Horizon

Enter in your network user name (not email address).

Enter in your password.

Select your Domain from the drop-down menu.

Server: https://desktop.ny.gov

User name:

Password:

Domain: SVC

CIVIL
DCS
DHCRNET
DHSES
DMV
GAMING
GOER-LMC
HEALTH1
HSEN
METAFRAME
NKI
NYS
NYS_INSURANCE
NYSAGM_NT
NYSDFS
NYSDOT
NYSDPS
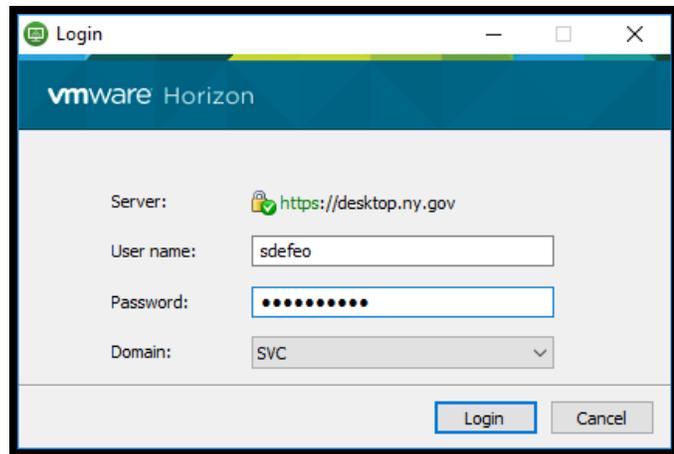NYSDTF
NYSFRG

Cancel

Click Login.

Double click on the desktop.ny.gov icon.

desktop.ny.gov

Login in using your user name and password.

Select your agency Domain.

Click Login.

Double click the agency VDI icon. *Note: each agency will have a different icon. This image is a picture of the ITS icon.*

ITS Windows 10 FastRing (SVC)

You will see the Windows PC logon screen. Login and use the PC just like you normally do in your office. Use the **menu bar** at the top of your screen. To close out on the VMWare session, click the X in the upper right-hand box.

If your screen freezes and you are prompted to enter Ctrl-Alt-Delete, click **+Send Ctrl-Alt-Delete** in the top menu bar.