Installation

Go to Desktop.ny.gov.

Click on Install VMware Horizon Client.

At the bottom of the window, click Run.

Follow all prompts for installing the Client. If prompted for type of Internet address, select IPV4. If prompted to enter default server name, enter desktop.ny.gov. Once successfully installed, click Finish. Click Yes to restart your computer.
Connecting to VDI Horizon VMWare Client

Click the VMWare Horizon Client icon on your desktop.

First Time Setup

Click the **New Server** button.

Enter in `desktop.ny.gov`.

Enter in your network user name (not email address).

Enter in your password.

Select your Domain from the drop-down menu.

Click Login.
Double click on the desktop.ny.gov icon.

Login in using your user name and password.
Select your agency Domain.
Click Login.

Double click the agency VDI icon. Note: each agency will have a different icon. This image is a picture of the ITS icon.

You will see the Windows PC logon screen. Login and use the PC just like you normally do in your office. Use the menu bar at the top of your screen. To close out on the VMWare session, click the X in the upper right-hand box.

If your screen freezes and you are prompted to enter Ctrl-Alt-Delete, click **Send Ctrl-Alt-Delete** in the top menu bar.