

## OneImage – Service Detail



### **Overview:**

OneImage is an innovative solution that completely re-invents workstation imaging to deliver high speed imaging with unsurpassed speed, efficiency and automation.

CIO/OFT uses a combination of tools and scripting to create this intelligent solution, which can run unattended after the administrator responds to initial prompts. OneImage eliminates the need for managing over 100 images and storage of special remediation CS's for security patches. No mailing of CD's to remote sites is required. During the first 6 months of deployment, OneImage saved 7,000 man-hours in re-imaging over 2,000 PCs.

This Windows XP solution consists of a single image for all PC's (regardless of model and brand) and installs needed components including software, applications, device drivers, and hardware components. When OneImage is used to resolve problems, including hard drive replacement, it has the necessary logic to properly rename the PC and re-join the Windows Domain in the proper organizational unit.

OneImage is distributed to remote servers via the NYeNet and is regularly updated with the latest application, security and anti-virus changes.

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### **Benefits:**

- ▶ Unsurpassed speed, efficiency and automation
- ▶ Complete automation, end to end, throughout the entire imaging process
- ▶ Reduced PC deployment costs
- ▶ Replicates users' data, settings and application environment

### **Additional Information:**

Please contact CIO/OFT Customer Relations at [customer.relations@cio.ny.gov](mailto:customer.relations@cio.ny.gov) or 1-866-789-4638 or see our website at [www.cio.ny.gov](http://www.cio.ny.gov) for additional information.